Michael DoCouto
Director,
Permanent Benefit Services Branch
Case Management Division



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November 27, 2017

Mr. David Oakes 102 11 Ave SE Calgary, AB T2G 0X5

Dear Mr. Oakes

Phone/Téléphone: (416) 344-4730
To' Free/Sans frais: 1-800-387-0750
Fax rélécopier: (416) 344-2556
Email/Courier: Michael\_Docouto@wsib.on.ca

Vour e-mail dated October 11, 2017 addressed to the ininistry of Labour, was forwarded to Mr. Thomas Teahen, President and Chief Executive Officer (CEO) of the Workplace Safety & Insurance Board (WSIB). I have been asked to review your e-mail and provide you with a response. In your e-mail you raise concern that there is inaccurate medical information in your claim file. You attached two versions of a June 23, 1983 medical report.

I was advised that you spoke with Ms. Jennifer Bader, Manager, Permanent Benefit Services on November 23, 2017 to discuss your concerns. You advised Ms. Bader that the June 23, 1983 medical document was forged on the basis that it was not signed by the doctor and the range of motion was incorrect.

I understand that you have previously raised concerns regarding this June 23, 1983 medical report. On October 11, 2011 a letter was sent to you explaining that your allegations were investigated and there was no evidence to substantiate that the report was altered by WSIB staff. For your convenience I have attached a copy of this letter.

Mr. Oakes, I have reviewed the documents that you are questioning. It appears that the WSIB received an enedited version of the June 23, 1933 medical report and then received an edited signed version. I apologize for any confusion that this may have caused you. Should you have any further questions, please contact your Case Manager, Mr. Mike Braudy directly at (800) 387-0750.

Sincerely,

Michael DoCouto

Director

Permanent Benefit Services

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